

Telcordia is the industry's go-to expert for solving the most complex communications challenges. As the global leader in mobile, broadband, and enterprise communications software and services, Telcordia is known for getting it right the first time and for having the depth of expertise to fully understand our customers' situation, respond appropriately, and deliver as promised.

What do we mean by get it right the first time? Telcordia enables communications service providers (CSPs), suppliers and governments, to achieve brand differentiation, drive revenue, and deploy innovative, advanced services through its [consulting](#), [next-generation OSS](#), [network and application interconnection](#), [service delivery and charging](#), [industry research](#), and [new technology development](#) solutions.

We use our industry experience and expertise to understand our customers' technology, market, and opportunities; address our customers' business challenges and goals with proven solutions that enable them to anticipate, plan, and execute; and deliver solutions when promised as promised to ensure the highest standard of customer satisfaction.

Telcordia is headquartered in Piscataway, N.J, with offices throughout North America, Europe, Asia, and Central and Latin America.

Presence

India Client List: Telcordia maintains referenceable customer relationships in India. Our clients in the region include:

- **TATA Teleservices**, selected the Telcordia service delivery solution to grow its prepaid customer base and introduce new and innovative value-added services in the converged environment.
- **Idea Cellular**, relies on the Telcordia® Converged Application Server to consolidate prepaid services on a single real-time charging platform.
- **Reliance Communications**, uses the Telcordia® Network Engineer planning and design solution to streamline the outside plant engineering process.
- **Aircel** has implemented the Telcordia® Real-Time Charging Solution in support of its pan-India GSM network rollout and introduction of interactive, real-time services and tariff plans
- **Department of Telecommunications**, engaged Telcordia to provide technical and project management support for the design and implementation of a national radio spectrum management and monitoring system.
- **MNP Interconnection Telecom Solutions India Pvt. Ltd** is a joint venture between Telcordia and DTC Private Ltd. Based in Gurgaon, MNP Interconnection Telecom Solutions has been awarded a license by the Department of Telecommunications to implement a number portability clearinghouse in Zone 2 -- south and east India.

Client engagement announcements are available via the News section of our website at: http://www.telcordia.com/news_events/pressreleases/

Locations: Telcordia established an entity in India, Telcordia Technologies India Private Limited, in 2006. The business is headquartered in Gurgaon, with program delivery offices in Hyderabad. It also includes Telcordia India Labs, a state-of-the-art facility based in Chennai. The office in Tidel Park provides dedicated software resources, including development, for mobile, fixed line and cable operators throughout India.

Telcordia Regional Snapshot, Continued

Events: For a current list of industry events that Telcordia will be participating in, including speaking engagements and webinars, please visit: http://www.telcordia.com/news_events/events/

Alliances: Telcordia works with leading developers and integrators in the region, including:

- **IBM.** Telcordia and IBM together help communications service providers create new revenue-generating services and improve operational efficiency.
- **Wipro.** Telcordia maintains a relationship with Wipro for software engineering and development.
- **INCA Informatics.** Telcordia has teamed with this premier GIS solutions provider as a value added reseller and for data migration support.

Market Leadership

Heritage. Telcordia is the chief architect of the United States communications system and the global market leader in communications software and services worldwide. Having built so much of the existing U.S. telecommunications network, we're now developing and delivering next generation network solutions, promoting the convergence of voice, data and video. Leveraging the strength of our past, we continue to break ground around the world, as more companies come to depend on our innovation, experience, and reach.

Innovation. More than 1,800 patents have been issued to Telcordia, delivering world class innovation in ADSL, ATM/SONET, AIN, optical networking/WDM, wireless (3/4G, cellular, mobility), and security.

Industry Collaboration. Telcordia holds leadership positions in the industry's most respected standards bodies and forums including: ATIS, ITU, TIA, TMF, IEEE and OMA. We facilitate and author the Generic Requirements that provide for the integrity and interoperability of telecommunications equipment, systems, and services.

Solutions. . Telcordia's primary strengths is its deep, yet diverse offerings across many facets of network and business operations, including:

- **Next Generation OSS** — With a focus on planning & engineering, fulfillment, and service assurance, we help service providers build a strong foundation for superior business performance.
- **Service Delivery & Charging** — We help providers rapidly and cost-effectively expand their mobile, IP and converged offerings, with solutions that help them drive revenues by putting the customer in control.
- **Interconnection** — We enable providers to extend their service reach across network, device, and geographic boundaries, accelerating service adoption and reducing the cost of delivery.
- **Research** — We are helping to invent the future of global communications, with solutions that have been adopted by governments, operators, and enterprises, improving the lives of billions of end users.
- **Consulting** — We offer second-to-none experience through the entire project lifecycle and across implementation domains, helping resolve the most complex communications challenges.

Recognition. We take pride not only in the efficacy of our products and services, but in the acknowledgment of our continued industry leadership, including the following:

- 2010 Aegis Graham Bell 2010 Awards in the Telecom Operations Management category for its successful work with our customers in India and the Telcordia® Real-Time Charging solution.
- 2010 Global Telecoms Business Innovation Award for Consumer Service Innovation for the company's successful work with Tata Docomo
- 2010 Excellence Award from Billing & OSS World for Best Network Management Implementation.
- For the fifth consecutive year (2006-2010), OSS Observer (now part of Analysys Mason) ranked Telcordia as #1 in Service Fulfillment
- 2010 NGN Leadership Award for Telcordia® Service Director
- 2009 and 2008 Excellence Awards from *Billing & OSS World* for the Telcordia Service Management Suite, Telcordia Fulfillment Suite and Telcordia Real-Time Charging
- 2009 NGN Leadership Award for Telcordia® Real-Time Charging
- 2009 Tomorrow's Technology Today Award for Network Configuration Assessment for Telcordia® IP Assure as a best-of-breed product that provides the highest security integrity check for an entire IP network.
- 2009 Network Products Guide for Telcordia® IP Assure For the third consecutive year, OSS Observer (now part of Analysys Mason), ranked Telcordia as #1 in Service Fulfillment

For more than two decades, Telcordia has supported leading communications companies around the globe with a robust, end-to-end portfolio of software, services, and research that turns the complexities of convergence into competitive advantage.

Products

- Telcordia Next Generation OSS solutions provide the foundation of superior business performance. Telcordia offers highly configurable products, flexible implementation options, and industry-proven technology spanning Planning & Engineering, Fulfillment and Service Assurance. Telcordia Fulfillment utilizes an Integrated Inventory approach, the industry's most robust, integrated functionality for managing physical and logical network inventory, by combining the capabilities of Telcordia® Network Engineer and Telcordia® Granite Inventory. And through Managed Evolution, investments in core OSSs can continue to be leveraged by making critical inventory data available to NextGen OSSs through techniques such as data federation.
- More than 40 service providers worldwide use the innovative Telcordia Service Delivery & Charging suite to create new services on existing and evolving wireline, wireless, IP, and convergent networks. Telcordia® Real-Time Charging gives service providers the ability to enable competitive differentiation and rapid time-to-market with a real-time, convergent charging solution. Telcordia® Real-Time Policy enables the consumer to control their own user experiences with real-time policy-based interactive controls.
- Telcordia is the leader in Number Portability solutions, with deployments around the world, including the USA, Canada, Egypt, Greece, India, Lithuania, Malaysia, Mexico, Oman, Pakistan, Saudi Arabia, South Africa and Turkey. Telcordia Service Interconnection solutions help service providers expand their service reach, accelerate service adoption and reduce the cost of service delivery. Comprehensive subscriber-based information and data exchange interconnection services are an essential element for guaranteed service delivery.

Services

Our Advanced Technology solutions group conducts pioneering applied research that inspires much of the innovation in our industry. Our clients in this area are working on actively managing convergence on all fronts: networks, services, devices, screens and business models. We also help address the dependency on the security of applications, data, policies and users. And we are exploring investments in enabling technologies and tools in the field of information and computing sciences.

Telcordia Consulting Services provides the network integration and operations transformation expertise required for the converged marketplace. Practice areas include:

- Financial/Regulatory Analysis and Planning
- Network/Technology Engineering, Design, Integration and Testing
- Operations Transformation
- System Installation, Deployment and Training

Telcordia® Common Language® Information Services are unique to the telecom industry. Telcordia provides a single, managed data infrastructure to help increase operational efficiency and ensure that network and service information is represented in a consistent, meaningful manner within a service provider, and across the community of vendors and industry standards.